



Student Web Orientation Training Course

The Student Life Office is proud to present the Web Orientation course, offered through the Health Science Center's Knowledge Center (KC) learning management system. Please note that you will receive a separate e-mail from the Knowledge Center advising you to complete the orientation.

Federal law and other regulations require that certain topics be presented to all new students. These topics include, but are not limited to, financial aid, safety awareness & hazard communication, sexual harassment & gender issues, and substance abuse. This Web-based orientation contains these topics as well as other information deemed helpful to you as a new student. The Web Orientation course is mandatory for all students at the Health Science Center. There are two modules. It takes approximately 20–30 minutes to view each module.

The Web Orientation course will allow you to view this material over a 30-day period at your convenience. Failure to complete this online orientation process within 30 days may result in a hold on your future registration processes.

For most students, this online orientation will serve to compliment the orientation you attended on campus. However, this may be the only orientation that distance learners receive unless otherwise indicated by your department chair or dean. Again, for all students, your department chair or dean may require additional training not covered in the online orientation.

To use the Knowledge Centre (KC), each user must have:

- UTHSCSA Domain account
- UTHSCSA E-mail account
- UTHSCSA Badge Number

This information was sent to your home address by the Registrar's Office.

If you encounter any **login problems**, contact the Computing Resources Help Desk at 210-567-2069 or triage@uthscsa.edu. If you have questions **regarding the content** of the presentations, please contact the Student Life Office at 210-567-2654.

The first time you login to the Knowledge Centre (KC), you will be asked to verify your personal data. If you need help, click on the ***Need Help?*** option.

The Knowledge Center and the Web Orientation Training course content make use of newer Web standards that are not supported by older software. It is recommended that the following operating system/browser combinations are used:

1. Windows XP/Internet Explorer 6.x or later/Macromedia Shockwave Plugin 6 or later
2. Mac OS X (10.3.9)/Safari 2.x or later/Macromedia Shockwave Plugin 6 or later
3. Mac OS X (10.4.10)/Safari 2.x or later/Macromedia Shockwave Plugin 6 or later

IMPORTANT NOTE:

It is important that you check the option within your browser to allow popups from the <https://kc.uthscsa.edu>. It is also recommended that you either turn-off pop-up blockers or completely uninstall the following software which are known to have content blockers that tend to cause conflicts with the online course contents:

- Google Toolbar (*Recommended action is to uninstall.*)
- Yahoo Toolbar (*Recommended action is to uninstall.*)

Quick Steps:

- Click on the link: <https://kc.uthscsa.edu>.
- Enter your UTHSCSA domain account and password.
- Verify your personal data (*first-time login only*).

Once this is done, you are taken to your Personal KC.